



Multisoft Features detail

Centralized management of Retail Operations

Multisoft facilitates about the complete data of sales and stocks at a centralized location in order to provide efficient, accurate and on time business decisions. The information of sales and stocks from different retail outlets and warehouses can be done at the head office.

- Multisoft provides centralized data travelling while using a single path.
- Data from all retail outlets and warehouse is accessible at head office.
- This excellent features facilitates.

Easy to learn and operate

Our highly personalized and experience team developed and designed this software while keeping customers convenience and privilege, so that they can easily operate the system. This system is the combination of many productive features along with an easy work flows which is necessary of any retail organization.

Note: User guide and user manual has provided for users assistance.

User Access and Security Management

System is highly secured and only an authorized users can manipulate the system. The entire performances and actions of an individual user are keeping in log and record for any future use.

- All the users who gets associated with our system, they get the proper association rights.
- System has enabled with a logging mechanism. It generates all kind of reports, when user log in/out, when the user perform customization in the system.
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Complete Barcode Enabled Software

System uses a barcode reader to retrieve sales and transfer different products. If any wants to do it manually so this facility has also given. This mechanism helps to reduce the chance of an error.

- Sales and return perform through bar code.
- Physical audits performs through bar code.



- Barcode be generate through system.
- Stock dispatching and receipts performed through barcodes.
- Manipulation of hand held scanner perform through system.

Barcode Designer

Multisoft provides free hand to our customer to design their barcodes as per their requirements. User has the choice to select an information which they want to print on their barcodes.

- It allows to manage data font style, sizes etc.
- It allows to add logos on the barcode.
- It allows to print discounted–prices on barcodes.
- Visual interface has provided to design barcodes

Nested Barcodes

It provides the facility to link multiple barcode into single master barcode. Every single slave barcode can display various pricing and packing for the master barcode.

- More than one barcodes can be linked to single master code.
- Stock is managed by master barcode.
- Each slave barcode represents different quantity of any products.
- Sales invoice provides the details of both master and slave products.

Multi-lingual Support (Urdu, English, Arabic etc.)

Multisoft provides it supports into more than one language such as Urdu, English, and Arabic etc. User can use any of these above languages for their own convenience or requirements.

Why are we providing this feature?

We are also dealing with our international customer, in order to fulfil their needs. We have embedded this feature.

- There is a possibility that, System language can be different from user language.
Or
- Various users might use various languages for interface and while communicating.



Multi-Currency Functionality

In Multisoft, we enabled the feature of multi-currency to ease our customers. It provides sales and purchasing in different in various currency.

- You can easily configure your system on any currency at any time.
- Online and updated Rates of all currency has link with a system.
- Printing of barcode in respective currency.
- Reports can also be generated in selective currency.

Communication Module (SMS, Email)

Communication module is based on the generation of the reports through a planned schedules such as (daily, weekly, or monthly basis). Then, these reports emailed to various systems of the users.

- Entire reports can be emailed on request or demand.
- SMS services is also available.
- SMS can be send to customers and suppliers.
- System is able to generate SMS when invoice is made at POS.
- System generated SMS can also be configured for various activities and transactions.

Product Assembly Creation (Product Recipe or bill of material)

Multisoft provides the facility to design or assemble your products on your own. For an individual product assembly, its recipe or BOM can be define.

Touch Screen facility for POS

Multisoft POS provide touch screen feature. It can switch on/off for each POS/

- Numeric entries can be done on touch screen.
- Creating category, products and mentioning brands etc. All these of sort can be done on touch screen.
- Provides an amazing and vivid user interface to use touch screen.



Adjustment of Re-order level based on sales history

Multisoft has the facility to automatically set the products re-order which is based on sales history. These re-orders levels are used while making purchase order and stock transfer documents.

- The re-order calculation is done on the basis of sales history.
- Re-order can be done through any particular selected shop history.

Tax Management & Reporting

Multisoft provides extensive tax management facility. Input tax is managed through purchases and output tax through sales.

- Tax details can be designed through transactions for a single shop and it can design for each individual products.
- While generating the invoice, products prices can be displayed with tax or without tax. Besides this tax information is also available on invoices.
- Tax update is available for input and output.
- There is a technique of “Rule Engine” which helps to calculate applied tax while generating invoices with various discounts.

Discounts and Promotions Management

Multisoft provides an extra-ordinary discount module to easily manage discounts. These discount are automatically applied while generating invoices.

- Discounts can be applied to a single, multiple and all products.
- There are various kind of discounts such as flat discounts, fixed price discounts, quantity discount etc. Which can be easily manage through one module.
- Limited time offers and discounts can also be managed.

Supplier Management Module:

Multisoft provides has an integrated supplier module. To manage all the activities of suppliers and prioritization while ordering various products.

- Maintain vendor ledgers.



- Create (Goods Receipt Notes) GRN against the issued Purchase Order.
- Generate Purchase from System.
- Tracking of balance receivable goods against Purchase Order.

Product search facility:

It happens most of the time that customer ask for an availability of a particular product. Multisoft enables the shop staff to check the product availability at other stores or warehouses.

SKU is the facility which can search for availability of any products in different stores and warehouses.

Employee Attendance Management:

Multisoft provides attendance module for retail's/store's employees. You can manage attendance facility for a single and multi-store as well. Beside this all these attendance reports can be look after at head office.

- Facility of generating attendance reports at stores/ retails' outlet.
- Attendance are taken through barcode and RFID.
- Employees' card can be print through system printers.

Integration with Retail hardware:

Multisoft is integrated with number of hardware which consist of printers, scanners, and customer displays. These hardware enhances to manage retail's operations very efficiently.

- Barcode printers are integrated to print different type of barcodes.
- Printers are integrated to make print of invoices from POS.
- Other devices such as handheld, weighting scale, cash drawers, and barcode scanners are also work with Multisoft.
- Different tills can have different hardware configurations.

Comprehensive Reports for Business Analysis:

Multisoft provides wide range of reports through which you can analysis entire operation of your retail/inventory. Reports Included:



- Sales Reports
- Audit report
- Stocks Reports
- Movement Reports
- Purchase Reports
- Product Reports
- Accounts Reports
- Customers Reports
- Franchise Reports
- Report Groups(such as Receipt Printer Reports)

Report Customization According to user needs:

Multisoft enables the report customizability option in which customer customize their reports to meet their own requirement. Information can be added or remove, appearance formatting can be done and those can be saved for future quick reference.

Franchise Stores Management

Multisoft enables the facility to merge all the sub-retail stores at one point. Through this feature you can easily look after your profit and expenses. That's how franchise account management becomes easy and effortless.

Invoice Generation and Point of Sales:

Multisoft has embedded POS terminal which provides the facility to sales staff to perform all the operation related to it. Multisoft-POS is very easy to use which can be operate by salesman by providing them very minor supervision.

- Multisoft generates invoices for sales, exchange & returns to customers. Sales' staff can be restricted to view previous invoices.
- More than one POS can be used at any retail outlet.

Non-Payment POS Terminal:

Multisoft provides facility to make bills or delivery-voucher by using non-payment tills. While, scanning these bills it will automatically convert into invoices.

- Non-payment tills can be used to generate quotations.
- It allows to make dummy invoices for frequently sold items.
- Re-scanning of bills can be blocked.



Off-line POS Tills:

Multisoft provides the facility to configure the POS tills as an off-line mode. In this mode the tills work independently from the retail's server. Just in case, if the retail's server goes down or there is a network Disconnection between retail's server and the till, the POS operations wouldn't get affected.

- Offline tills are behave as a standard till and in the absence of server connectivity, emergency mode is initiated.
- Offline tills help you to overcome the server load which provides the result of fast invoice processing.

Daily Account Closing and Cash Reconciliation:

Multisoft allows that a user can open more than one tills. Beside this Multisoft is able to manage the multiple shifts. Cash Reconciliation is done through the system and differences in cash is reported.

- Every individual cashier is responsible for his/her own cash. Opening cash can be provided to the cashier in the beginning of the day.
- The amount of cash which was available in the previous day shift. That amount is going to be shift on the next day shift on the POS.
- Multisoft system generates reports for each and every day till beside this it also generated reports for entire retail store.
- Retail's outlet manager would be able to control the cash transaction other than the invoices such as daily expenses, supplier, customer credit receipts etc.
- At the end of the day when the shift is closing. Accounts are locked and changes can't be made.

Override Log-in Facility:

Multisoft provide an override log-in facility for POS operations. For suppose, there are number of operations for which cashier doesn't have an access through these operations. Therefore, for that purpose supervisor can log in and fulfil the desire task. There is no such thing that cashier has to in order supervisor have to log-in. When supervisor will log out the previous log in are going to be restored automatically.

- Override log-in is allowed without logging out previous user.
- It can be possible by swiping up an employee card.



- **Manual and Automated Purchase Order Generation:**

Multisoft provides the order facility to generate purchase order orders for the suppliers. Purchase order can be done with both the ways by manually and while taking support through software. Therefore, Multisoft provides both the option for making purchase order or mandatory or optional.

- Purchase order generates on the sale of more than one retail store.
- Purchase order generates on the re-order levels for products.
- Products details can be attach with suppliers for a quick purchase order.
- Purchase order can be load through text files or data collectors.
- Maintain purchase order in a temporary location and then finalize it later.
- Product pictures can be print with purchase orders.

Good Receipt Note (GRN):

Multisoft provides the facility to create good receipt notes (GRN). A user implements more than one GRN through a one Purchase Order, if the delivery has to be done it parts.

GRN can be create on existing purchase order.

Physical Audits and Stock Takes:

System Multisoft is able to store the result of physical inventory checks and reports. It is possible to perform inventory check manually and enter the results or user can use barcode reader.

- Multisoft allows to maintain physical audit of each shelves individually.
- It is not necessary to hold an operation during stock audit. The reason is that stock audit can be approved and finalized at any time in the future.
- The system allows an option to revoke physical audit operations.
- Hand held devices can be used for data collection in order to perform physical audits.
- Audits can be perform at any time along with sales and returns.

Discounts & Promotions Managements:

Multisoft provides a strong and efficient discount management module to manage discounts. This module helps to apply the discounts while making invoices.

- Discount can be applied to an entire product and on selected products as well.



- Multisoft control various sort of discounts such as, percentage discounts, flat discounts fixed price discounts, invoice value discounts, and quantity discounts etc.
- Discounts can also be manage for some time period such as on some specific days of the week on particular time. For example: Monday and Friday 2PM-6PM.
- Discounts can also be linked to the customer who are the members of loyalty group.

Customer Loyalty Club:

Multisoft helps to manage loyalty club through the system. It manages the earning points and save against the customer account during purchasing. It maintains an entire track of customer purchases.

- System is able to generate loyalty cards.
- Points earning and redemption system.
- Issuing category wise loyalty cards such as silver, gold and platinum.
- Various promotions offers can be assigned on different sort of loyalty cards category.

Pilferage Control at Retail Outlets and Warehouses:

Multisoft provides the safety preventions to the managements to control and track the goods at different retail outlet.

- It enables the reconciliation capability to check and compare the head office and retail outlet records.
- It defines the capability to analysis the wastage of trends and physical audit and stock movement.
- It helps to audit an entire report of stocks.
- Daily transaction can also look up through this facility.